

# **Whole Home Water Filtration System**

Elite Trades Australia Better Water. Better Living.

Book your in-home water assessment today

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# **ABOUT ELITE TRADES AUSTRALIA**

### **Trusted Professionals, Melbourne-Wide.**

Elite Trades Australia is a fully licensed team of electricians and plumbers providing high-quality installations, maintenance, and after-sales support for Australian homes. Our commitment to precision, reliability, and customer satisfaction has made us one of Melbourne's most trusted names in home water and energy solutions.

### Why homeowners choose us:

- Licensed, accredited, and insured professionals
- Clean, efficient workmanship with minimal disruption
- Australian-compliant installations meeting the highest standards
- Transparent communication and punctual service

"We treat every installation like it's in our own home."

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# **Installation Pricing**

Upgrading your home's water quality should be simple, transparent, and stress-free. Our pricing is designed to give you a complete solution with no surprises — from installation to ongoing filter maintenance.

### **Supply & Installation**

\$2,990 - fully supplied & installed

This all-inclusive price covers:

- The full Shield Triple 20" × 4.5" whole-home filtration system
- All valves, fittings, and high-quality components
- Professional installation by licensed plumbers
- Complete pressure, flow, and leak testing
- System commissioning and handover
- Registration for Elite Trades after-sales support You receive a fully operational system on day one, no hidden charges, no additional labour fees.

## **Filter Replacement Pricing**

Maintaining peak water quality is simple with our recommended replacement schedule.

### **Full Annual Set**

\$350 inc GST Includes sediment, carbon, and anti-scale filters.

### **Sediment Filter**

(if required earlier than 12 months) \$150 inc GST

# The Shield Whole Home **Filtration System**

The Shield Triple 20" × 4.5" Whole Home Filtration System delivers premium, high-flow, purified water to every tap in your home. Built with a 316 stainless-steel frame, WaterMark-certified housing, and brass fittings, it's designed to handle Australia's tough conditions with superior durability and performance.

### **Key Features:**

- 3-stage filtration: sediment, carbon, and anti-scale filters
- Removes up to 99 % chlorine and 95 % scale buildup
- Improves taste, odour, and overall water quality
- Corrosion-resistant stainless steel cover and frame
- 75 L/min high flow rate no pressure drop
- WaterMark-certified for Australian potable water
- Double O-ring seal prevents leaks under pressure Perfect for whole-home, multi-outlet applications and light commercial use!





# **Professional Installation** by Licensed Plumbers

### **Expert Installation Process**

Your system is installed by fully licensed and insured Elite Trades plumbers, ensuring long-term reliability and full AS/NZS 3500 compliance.

Our technicians position the unit near your main water line or hot-water system for optimal access and balanced pressure.

### **Each installation** includes:

- Precision alignment and wall mounting
- Bypass valve assembly for uninterrupted water access
- Triple gauge verification for inlet/outlet pressure accuracy
- Complete pressure and leak testing before handover

## **Testing, Commissioning & Client Handover**

Once installed, the system is fully tested to confirm pressure, seal integrity, and overall performance. Our technicians then guide you through using the system, how to check gauges, track maintenance, and manage filter changes. We also register your unit for Elite Trades after-sales support, including service reminders and professional replacement plans.



## **Triple-Stage Purification**

Each filtration stage is engineered to remove impurities while maintaining high water pressure and mineral balance.

## Stage 1 - 1 Micron **Sediment Filter**

Removes sand, dirt, rust, and particulate matter, protecting plumbing and fixtures.

### **Stage 2 - 1 Micron Carbon Filter**

Reduces chlorine. chemicals, odours, and volatile organic compounds (VOCs) to improve taste and safety.

### Stage 3 - 0.5 Micron **Anti-Scale / Fine Carbon** Filter

Delivers the final purification step, reducing residual chlorine and preventing scale buildup inside taps and appliances.

**Scale Removal Chlorine Removal**  **Water Quality** 

95%

**UP TO 99% Softer** 



# **Triple-Stage Purification**

## **Chlorine and Why It Should Be Removed**

Chlorine is added to tap water to disinfect it, but it can create harmful by-products like THMs and cause dryness, irritation, and brittle hair, especially when heated in showers. It also affects taste and smell. Removing chlorine makes your water safer, cleaner, and better tasting for the whole household.

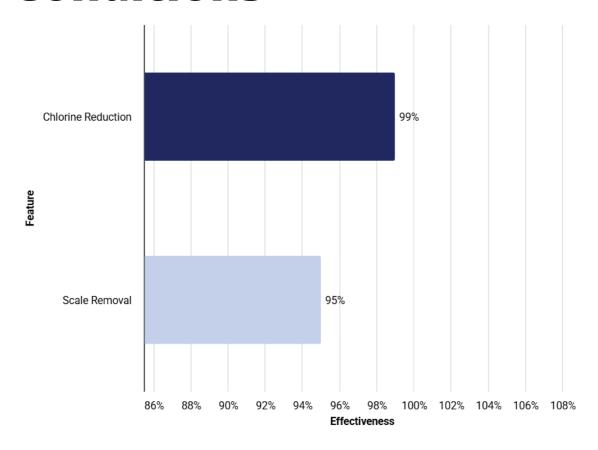


### Scale and Why It Should Be Removed

Scale is a hard mineral buildup from calcium and magnesium in hard water. It clogs pipes, reduces water pressure, and forces appliances to work harder, raising energy costs and shortening lifespan. It also leaves cloudy residue on bathrooms and affects water taste. Removing scale protects plumbing, extends appliance life, and keeps your water flow smooth and consistent.



## **Engineered for Australian Conditions**



The Shield Triple 20" × 4.5" Whole House Filtration System is a premium, WaterMark-certified solution designed to deliver high-flow, contaminant-free water to every tap.

### **Why Choose Better Water**

- Extend the life of your home's plumbing and appliances
- Protect your family from harmful contaminants
- Reduce plastic waste and environmental impact
- Maintain consistent water pressure
- Improve hydration and energy levels



## **Health & Hydration**

Chlorine-free water supports metabolism, kidney and liver function, and encourages consistent daily hydration. Removing toxins and heavy metals lightens the body's detox load and promotes overall wellbeing.

### Skin & Hair Care

By reducing chlorine and hardness minerals, filtered water helps prevent dryness and irritation. It supports healthier skin, reduces scalp itchiness, and helps maintain hair softness and colour.

## **Cooking & Taste**

Cleaner water enhances the taste, aroma, and clarity of coffee, tea, and meals by removing chemicals, odours, and lingering aftertaste.

## **Home Protection &** -Savings

Reduced limescale buildup protects plumbing, fixtures, and appliances, improving efficiency and lowering maintenance and replacement costs.

## **Environmental Impact**

Stop relying on bottled water, one system cuts single-use plastics, reduces waste, and supports sustainable living.

# Filter Maintenance & Performance Guide

# Filter Stages & Replacement Schedule

### **Sediment Filter:**

Replace every 6–12 months "This one catches the dirt first, changes most often."

### **Carbon Filter:**

Replace every 12 months "Keeps taste & chemical reduction effective."

### **Antiscale Filter:**

Replace every 12 months "Protects pipes/appliances from scale."

### **Replacement Price**

Sediment, Carbon and Antiscale filters \$350 inc GST every 12 months

\*If a replacement for the Sediment filter is required in less than 12 months - \$150 inc GST





## REFERRAL REWARDS PROGRAM

Love your new water filtration system?

Share it with friends and family and get rewarded. When you refer someone who goes ahead with a whole-home water filtration installation, you'll receive \$100 and they'll receive \$100 off their installation as a thank you from Elite Trades Australia.

Simply have your friend mention your name when they book their installation. Once their system is installed and paid at \$100 cheaper, we'll apply \$100 to you, it's our way of saying thanks for trusting us and helping more homes enjoy cleaner, better-tasting water!



# **Elite Trades Warranty Coverage**

Elite Trades Australia provides a 2-year manufacturer's warranty on your filtration system and components, plus a 5-year installation warranty on all plumbing work completed by our licensed plumbers.

### This guarantee covers:

- System faults and defects covered under the 2-year manufacturing warranty
- Labour for any system-related repairs or adjustments carried out by Elite Trades
- Replacement of fittings, seals and connections if required due to normal operation
- 5-year workmanship warranty on plumbing installation, including pipework and connections we install
- Priority service and support for Elite Trades customers

Your home, your water, and your plumbing - protected by professionals.



# Who Benefits Most from Better Water?

Our Shield Whole-Home Water Filtration System is ideal for:

- Families looking to improve health and hydration
- Homes experiencing scale or residue buildup on taps and glass
- Residents with skin irritation or dryness from chlorine exposure
- Coffee and tea lovers wanting pure-tasting water
- Homeowners protecting appliances and plumbing longevity
- Anyone wanting to reduce bottled-water waste

### **Customer Review:**

"Our water tastes completely different now. No chlorine smell, cleaner showers, and my kettle no longer crusts up. Installation was fast and professional."

— Leigh P., Point Cook



# Experience Cleaner, Softer, Safer Water Today

Book your free in-home water assessment and discover how a Shield Whole-Home Filtration System can improve every aspect of your water - from taste and health to appliance performance and sustainability.

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## **Terms and Conditions**

### 1. Payment Terms

- A \$250 deposit is required to secure a booking.
- Full payment is due on completion of the installation.
- Variations or additional works must be approved prior to commencement.
- All supplied materials remain the property of the installer until full payment is received.

### 2. Plumbing Compliance & Existing Conditions

- All works comply with Victorian plumbing regulations and AS/NZS 3500.
- Pricing assumes all existing plumbing, pipework, valves, stop taps, and fittings are compliant and in good condition.
- Any non-compliant, unsafe, leaking, damaged, or outdated plumbing must be rectified before installation can proceed (charged as a variation).
- The installer is not responsible for existing system faults or failures.

### 3. Water Pressure Requirements

- Site water pressure must be 500 kPa or below in accordance with AS/NZS 3500.
- If a Pressure Reducing Valve (PRV) is required, the cost for supply and installation is \$300 + GST.
- PRV installation is not included in the fixed installation price.
- The installer accepts no liability for damage caused by excessive or uncontrolled water pressure.

## 4. Water Meter Access Requirements & Installation Location

- The water meter must be fully visible and accessible, not: obstructed, buried, boxed in, surrounded by vegetation, concreted in
- The fixed-price installation includes installation on the house or within 1.5 metres of the water meter, based on the licensed plumber's assessment on the day or during a pre-installation review.
- If installation must occur beyond 1.5 metres, additional materials and labour will be quoted before proceeding.
- If concrete cutting, excavation, vegetation removal, or clearance is required, additional charges apply.
- Reinstatement of soil, turf, garden beds, or landscaping is the customer's responsibility.

### 5. Customer Responsibilities

- Clear and safe access to the installation area must be provided.
- The main shut-off valve must be operational.
- The customer must disclose any known plumbing issues, including: low water pressure, history of leaks, hidden damage, asbestos or hazardous materials, fragile, old, or unsafe plumbing

 The customer must monitor the installation area for 24 hours after completion and report any leaks immediately.

### 6. Filter Replacement & Ongoing Maintenance

- Filter cartridges must be replaced every 12 months or as recommended by the manufacturer.
- Failure to replace filters may cause: reduced flow/pressure, bacteria or microbial growth, unpleasant taste or odour, contaminants entering water, leaks or swollen cartridges, damage to housings, voiding of warranties, Issues caused by poor or neglected maintenance are not covered by workmanship warranty.

### 7. Variations & Hidden Conditions

- If hidden defects or concealed conditions are discovered (damaged pipes inside walls, structural obstructions, electrical hazards, rotten framing, etc.), work may be paused until rectified.
- Additional work required to complete the job safely will be treated as a variation.
- The installer is not liable for delays caused by concealed or pre-existing defects.

#### 8. Liability & Warranty

- The installer provides workmanship warranty in line with Australian standards.
- Liability does not extend to: pre-existing plumbing faults, excessive water pressure, deterioration of old plumbing, customer tampering or alterations, incorrect filter changes, manufacturer warranty outcomes, indirect or consequential damages
- Liability is limited to re-supply of services or repair of workmanship under Australian Consumer Law.

### 9. Interference or Modification

- The installer is not responsible for leaks or faults caused by: incorrect filter installation, customer adjustments, moving or altering the system, unauthorised repairs
- Any rectification caused by interference is charged as a separate service call.

### 10. Site Attendance, Cancellations & No-Access

- If the installer attends site and cannot complete installation because of: inaccessible or obstructed water meter, unsafe, leaking, or non-compliant plumbing, no one home or no access, same-day cancellation, customer not ready for works, refusal to proceed, then \$250 deposit is non-refundable and becomes a service call fee.
- Rescheduling for any reason requires a new \$250 booking fee.
- In rare cases where we must reschedule due to unforeseen circumstances (e.g. illness, emergencies, safety issues), we will provide the next earliest available appointment.

### 11. Acceptance of Terms

By paying the deposit, accepting a quote, or booking an installation, the customer acknowledges and accepts all terms, conditions, disclaimers, and responsibilities outlined in this document.